

ReadSpeaker for LMSs Support Page, 20 August 2024

ReadSpeaker for LMSs Support Page

As a Learning Management System (LMS) administrator, we want you always to feel supported. This document aims to give you the information you need to find answers to any queries. Reach out to us at ReadSpeaker Support if you need assistance.

Admin Support Sites

Below are various useful links. Please always report any voice pronunciations or technical challenges to your ReadSpeaker account representative or email support@readspeaker.com, making sure to cc your account representative in the email.

- Best Practices
- About the Listen Function
- <u>ReadSpeaker Customer Portal</u>
- <u>ReadSpeaker Customer Portal Documents</u>

Accessibility Statements

WCAG stands for Web Content Accessibility Guidelines. For the products within ReadSpeaker for LMSs (<u>ReadSpeaker webReader</u>, <u>ReadSpeaker docReader</u>, and <u>ReadSpeaker TextAid</u>), we have WCAG 2.2 AA Compliance Statements on the webpages for each product.

VPAT stands for Voluntary Product Accessibility Template. A VPAT statement is a requirement for US institutions for the tools used. VPAT statements for our products are available on our website and demonstrate our commitment to the highest quality standards for online accessibility of <u>W3C</u>. <u>WebAim.org</u> is a site we recommend to find out more about online accessibility.

A complete listing of our VPAT and Product statements is found on <u>this page</u>.